

TRAFFIC SIGNAL TECHNICIAN II

MAJOR FUNCTION

This is a skilled position responsible for the installation, maintenance and repair of traffic signals and related devices. This work is performed under the general supervision of a signal supervisor; however, employees of this level are expected to use independent judgment and initiative in the performance of work.

ESSENTIAL FUNCTIONS

The following statements describe the principal functions of this job and its scope of responsibility, but should not be considered an all-inclusive listing of work requirements. Individuals may perform other duties as assigned, including working in other functional areas to cover absences or relief, to equalize peak work periods, or otherwise to balance the work load.

- Installs, repairs, and maintains electronic traffic control devices, including all traffic signals, school flashers, and four-way flashers.
- Performs preventive maintenance on all traffic signal controllers and devices.
- Investigates complaints and initiates the appropriate corrective measures. Handles complaints and inquiries as needed.
- Participates in the supervision and training of subordinate staff.
- Maintains records pertinent to repair and care of controls equipment.
- Ascertains by way of inspection that any and all work, either in-house or contract, is done in accordance with applicable rules, regulations, and specifications.
- Keeps records and reports of all equipment, materials, and trouble calls as needed.
- Required to report to work at the appointed hour, as scheduled, and to work the entire assigned schedule.

SECONDARY FUNCTIONS

- Performs other duties as assigned.

CUSTOMER SERVICE

This is a front-line position for providing excellent customer service to members of the general public and other County employees. Personal contact occurs with other employees of the unit, employees of other departments in the County, citizens, and customers of the department. Service is provided in person.

SUPERVISION

TRAFFIC SIGNAL TECHNICIAN II

Occasionally functions as a lead worker for a small group of employees (one to five) in the absence of a designated lead position. May review the work product of others. Provides guidance, advice, and assistance to others on work assignments. Provides work direction.

EDUCATION, EXPERIENCE, LICENSES, CERTIFICATIONS

Education and Experience.

High School graduate or GED with 5 years experience in the Traffic Signal Maintenance field or experience in electrical/electronic field and some Traffic Signal control work in a supervisory capacity; and/or an equivalent combination of training and experience.

Licenses.

Possession of a valid class C-CDL Florida Driver License.

Certifications.

Certification as Level II Traffic Signal Technician from the International Municipal Signal Association, or ability to become certified within one year of assignment.

JOB SKILLS

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements are representative of the required knowledge, skills, and abilities.

Language Skills

- Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals.
- Ability to write routine reports and correspondence.
- Ability to speak effectively before customers or employees of organization.

Mathematical Skills

- Ability to calculate figures and amounts such as discounts, interest, commissions, proportions, percentages, area, circumference, and volume.
- Ability to apply concepts of basic algebra and geometry.

Problem Solving Ability

TRAFFIC SIGNAL TECHNICIAN II

- Ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form.
- Ability to deal with problems involving several concrete variables in standardized situations.
- Requires judgment regarding use of equipment, tools or material.

Specialized Skills and Abilities

- Experience in traffic control signal maintenance or installation.
- Knowledge of the standard practices, methods, tool, and materials of the electrical trade. Knowledge of the hazards and safety precautions of the trade.
- Can explain records, procedures to others as a lead worker.
- Ability to interpret electrical diagrams and blueprints.
- Ability to communicate effectively and tactfully with members of the general public.
- Ability to apply acute attention to detail.
- Ability to remain calm in stressful situations.
- Ability to take a teamwork approach to the job by cooperating with others, offering to help others when needed, and considering larger organization or team goals rather than individual concerns. Includes the ability to build a constructive team spirit where team members are committed to the goals and objectives of the team.

Machines and Equipment

To accomplish the tasks of this position, the employee will be required to operate a bucket truck, fork lift, soldering machine, post-hole digger, measuring instruments, various hand and power tools, multimeter, hoist, telephone, copy machine, computer, and specialized traffic signal equipment.

PHYSICAL DEMANDS

While performing the duties of this job, the employee will regularly be required to climb, balance, kneel, crouch, crawl, and lift up to fifty pounds; and will frequently be required to stand, sit, use hands to finger, handle, feel, talk and hear. Vision requirements are close, distance, color, and peripheral vision, and depth perception.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee

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encounters while performing the essential functions of this job. While performing the duties of this job, the employee will frequently be exposed to moving mechanical parts, high precarious placed, fumes or airborne particles, outdoor weather conditions, risk of electrical shock, and vibration. The noise level for this position is loud.

Established: 10/99	Category: 3
Pay grade: 12	Status: NE
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