Marion County Fire Rescue Emergency Services
Advisory Board Meeting
April 12th, 2011

Call To Order: 4:01 by Chairperson Pat Gabriel

Members Present:
Dr. Frank Fraunfelter, Medical Director, MCFR EMS
Paul Clark, C.O.O., Munroe Regional Medical Center
Pat Gabriel, Chairperson
Butch Verrando
Thomas Lorio

Members Absent:
Rex Etheredge-Communicated wouldn't be able to attend
Adam Woods

Others in Attendance:
Chief Stuart McElhaney, Chief Cooper, Chief Maxwell, Chief Hall, Chief Nevels, Karl Oltz, Miranda Iglesias, Carl Crabtree

Attendance taken by: Felicia Grasty

Minutes:
January 11th, 2011 adopted

Chief McElhaney Report
A Power Point Presentation provided to display quarterly analysis data
- Chief explains the response time comparison of Ocala Fire and Marion County Fire.
- He also shares that were currently meeting our goal of 8.59 seconds, in the urban areas.
- Chief McElhaney shares that he had a meeting with local legislation delegation and, Councilmen Kent Guinn mentioned that the City of Ocala is looking for support to provide an ambulance service. Due to the perception of Ocala Fire Rescue arriving on the scene first before an ambulance. Karl Oltz pulled the data from Tri Tech from inception of MCFR taking over the EMSA, 10/2008-12/2010. Data reflects that MCFR ambulances arrive within 30 seconds of OCFR.
- Chief McElhaney shares that OCF Chief John Delorio, Commissioner Kathy Bryant and himself, have met to discuss the opportunity of bringing the two dispatch organizations together.

"Meeting Needs by Exceeding Expectations"
Chief Shari Hall, Karl Oltz dissected over 350 types of calls and, put them into categories described as Call Severity. Routine calls are described as: Stubbed my toe, headache, stomach. Immediate Medical Attention calls are described as: broken arm, severe stomach pain. Urgent calls are described as: Chest Pains, etc. Life Threatening calls are described as: Shootings/Stabbings etc.

- 9 times out of 10 engine companies do not respond to these calls. The only caveat would be, if the ambulance was further out then the engine.
- FY 09/10 1st Quarter to FY 10/11 1st Quarter shows that we sent an engine 42% of the time with the ambulance. That number is down now to 5%.
- Chief asks for clarity on the charts and data.
- Butch asks “Why is there an increase in life threatening calls?” The board comments that it could be a variety of reasons. No one true answer.
- Paul Clark commends Chief Hall and Karl Oltz for their efforts to this project.
- Chief McElhaney shares that he has 13 open positions on the EMS side. He would like to fill 8 of those positions which will leave 5 positions open. These are budgeted positions.
- Overtime has inched up due to having to pull from the fire side to float into the EMS open slots.
- Chief Maxwell shares with Tom Lorio that our engine companies ride: Officer and 2, which is minimal manning.
- Chief Cooper shares that station 16 is complete and the grand reopening is April 20th, 2011 at 10a.m.

Consolidation of Communication Center

- Even though the Blue Ribbon Work Group decided not to consolidate Fire Rescue under the Sheriff, there was a proposal to consolidate the back office functions. Such as: Combining City and County dispatch since both use the same dispatch system.
- This consolidation is a net savings of $465,000.
- Karl Oltz shares that the Sheriff office is down by 4 people for dispatch and the County is down by 5 people in dispatch positions.
- To get both agencies on board will be effectively seamless.
- There will be a demonstration of the TriTech CAD system that is used for dispatchers. The board is welcome to come on, April 15th, 2011 at 10:00 at the EOC, Sheriff’s Office.

“Meeting Needs by Exceeding Expectations”

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Paul Clark shares that this is a positive step to take.

Quarterly Report
- Chief McElhaney shares that all Fire fighters are trained to handle operational incidents.
- There is a significant turnaround time at the hospitals. 90 minutes was the total time it took to get to the call, transport, and get patient to hospital and get ready for the next call. Now, that time is down to 71 minutes.
- Average ages of senior transports are 68.
- Fully staffed now from the lost of first quarter.

Board Items
- Rex Etheridge and Paul Clark share that they would love to offer their experience with billing, collections, write offs.

Adjournment-5:36

Next Meeting will be held July 12th, 2011 4pm, Fire Rescue Headquarters
Minutes submitted by: Felicia Grasty
Approved: ___________________________ Date: ___________________________
Pat Gabriel, Chairperson